



SysOps Engineer / Site Reliability Engineer

Responsibilities:

- Linux/UNIX server farm management - Install, configure, test and patch operating systems and middleware;
- Automate infrastructure and application deployments
- Work with different internal teams to understand product domains and address documentation/training needs;
- Maintain and grow a production environment in a way that makes the system increasingly maintainable;
- Participate in support for production issues and upgrades, and pre-production installations at varying levels;
- Implement and optimize observability of the infrastructure and application logging - monitor services that are provided to customers;
- Work to resolve a running queue of application support tickets and debug complex problems as they arise.
- Assume ownership and responsibility
- Proactive in improving infrastructure and network design

Preferred Skills:

- Web based solutions on Linux technology stacks - strong Linux administration skills.
- Deep understanding of web servers, databases, load balancing, cloud/aws services and cloud automation
- Linux tooling - Bash, PHP, Perl, Python, apache, nginx, mysql, postgresql strong fundamentals
- Docker - container management, optimizations and security scanning
- Networking experience: IPv4/IPv6, TCP, UDP, routing, firewalls and openvpn;
- Understanding and usage of observability and monitoring tools;
- Operational experience, mainly Web based application;
- Security audits, previous PCI/DSS experience - an advantage;
- Experience with barebone infrastructure and automation - an advantage;
- Terraform, Ansible, Chef, Puppet - tools for infrastructure management - an advantage;
- AWS using IaC methodology - an advantage;
- Strong ability to work independently as well as with highly cross-functional teams;
- Excellent software engineering fundamentals - previous experience in a software development project
- English proficiency